

NATIONAL COUNCIL FOR HOTEL MANAGEMENT
AND CATERING TECHNOLOGY, NOIDA
ACADEMIC YEAR 2016-2017

COURSE : 6th Semester of 3-year B.Sc. in H&HA
SUBJECT : Accommodation Management - II
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. Safety and security of hotel premises is essential for building up the sales image. Discuss atleast **ten** different measures that can be taken to prevent thefts and crime.

(10)

OR

- (a) Name and explain **any three** fire safety devices.
(b) Plan an evacuation strategy as a floor supervisor in case of a suspected fire on the floor.

(3+7=10)

Q.2. Explain the principles of design in relation to a guest room.

OR

Discuss the two different methods of lighting, architectural and non-architectural lighting with examples.

(10)

Q.3. Colour is an important aspect in creating the environment in which guests will spend time. Discuss the different types of colour schemes and identify the major factors you will need to take into account when deciding on a colour scheme for guest rooms.

(15)

Q.4. Prepare a checklist of the housekeeping responsibilities in the countdown to the launch of a new property.

(10)

Q.5. How often should a refurbishment program be carried out in a five star deluxe property? List the tasks and procedures involved in a typical refurbishment program.

(10)

Q.6. Discuss **any five** types of window treatments with illustrations.

OR

Briefly describe the different types of carpets.

(10)

Q.7. Draw the layout of a standard executive double room of a five star hotel to scale, stating the sizes of the various pieces of furniture placed in the room. Also indicate the various lighting points and accessories placed in the room.

(10)

OR

Discuss the factors to be considered while designing a room for:

- (a) A differently abled guest.
- (b) Special features to be incorporated on an eva floor.

(5+5=10)

Q.8. Differentiate between:

- | | |
|------------------------------------|--------------------------------------|
| (a) Valences and Swags | (b) Lux and Lumen |
| (c) Value and Intensity | (d) Floor finish and Floor covering |
| (e) Roller and Roman blinds | (f) Picture window and French window |
| (g) Safety and Emergency lighting | (h) Spotlights and Tasklights |
| (i) Pinch pleats and Pencil pleats | (j) Class A and Class B fires |

(10x1=10)

Q.9. Answer briefly (**any five**):

- (a) Role of accessories in interior decoration.
- (b) What does the law of chromatic distribution state?
- (c) What factors determine the quality of a carpet?
- (d) How is texture used in interior design?
- (e) Safety training begins on the first day of the job. Comment.
- (f) What is the purpose of lining the curtains?
- (g) Why does diffused lighting go well with restaurant décor?

(5x2=10)

Q.10. Explain the following terms:

- | | | |
|----------------|------------------|----------|
| (a) Case goods | (b) Shoji screen | (c) MSDS |
| (d) Snag list | (e) Wainscot | |

(5x1=5)
